

INTERVIEW SERIES

How to Reverse Engineer Your
PR and Always Have Publicity That
Stacks in Your Favor
PR Prodigy Part One





Dear Student,

I'm Michael Senoff, founder and CEO of HardToFindSeminars.com.

For the last five years, I've interviewed the world's best business and marketing minds.

And along the way, I've created a successful home-based publishing business all from my two-car garage.

When my first child was born, he was very sick, and it was then that I knew I had to have a business that I could operate from home.

Now, my challenge is to build the world's largest free resource for online, downloadable audio business interviews.

I knew that I needed a site that contained strategies, solutions, and inside information to help you operate more efficiently

I've learned a lot in the last five years, and today I'm going to show you the skills that you need to survive.

It is my mission, to assist those that are very busy with their careers

And to really make my site different from every other audio content site on the web, I have decided to give you access to this information in a downloadable format.

Now, let's get going.

Michael Senoff

Michael Senoff

Founder & CEO: www.hardtofindseminars.com



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Published by:

Michael Senoff
JS&M Sales & Marketing Inc.
4978 Gaylord Drive
San Diego, CA 92117
858-274-7851 Office
858-274-2579 Fax
Michael@michaelsenoff.com
http://www.hardtofindseminars.com

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How to Reverse Engineer Your PR and Always have Publicity That Stacks in Your Favor

This Public Relations Expert has worked with the greats -- J. Conrad Levinson, Chet Holmes, Jay Abramham, Les Brown ... the list goes on and on. And it's little wonder – he says when it comes to publicity, you've got to be like the house in Vegas and stack the odds in your favor. In other words, stop guessing at PR when you can use strategies that make results mathematically yours.

And in this two-part audio interview, you'll hear exactly how to get them. Robert says that usually involves reverse-engineering your public relations. Basically that means you should stop sending out formal press releases that beg Oprah to run your story. But what you do instead is, find out what kind of stories Oprah is running first, then figure out how to fit it in. Don't waste money buying hotel space and air fare for your next seminar. Run a quick \$60 publicity campaign and find out if you can fill spots in that city first.

It's a new way to look at publicity that's easier, smarter, and more effective. And in this two-part audio interview, Robert walks you through it all.

Part One is called "The Three Easy Ways to Sell Yourself for Publicity." If you've never been on TV before, Robert says you're missing out. It's not only fun, but it also bumps up your credibility instantly, because if CNBC thinks you're an expert, you're an expert. The best part of that kind of publicity is it's free and could mean thousands in quick profits. And Robert says it's easier than you think to get in a magazine, newspaper, or on a show, too. But that's just one of three ways you can sell yourself for free.

And in Part One of this audio, you'll get a step-by-step look at all three ways. You'll also hear how to use joint ventures with your PR. You'll hear all about the joint venture that changed Robert's life ... and, the guy didn't even get his name right: how he landed it, what terms he negotiated, and how much he made. You'll hear the fastest-known way to be on a national talk show. You'll hear the beauty of piggy-backing, what that means, and examples of how to do it for free. You'll get an insider's look at how Robert nailed his biggest clients, and how he delivers on their huge publicity expectations ... and how you can do that too. You'll also learn the two

almost-always overlooked things that you must be aware of to avoid letting the clock run out on your PR. Now let's get going.

Hi, I'm Michael Senoff, founder and CEO of <u>HardToFindSeminars.com</u>. For the last five years I've interviewed the world's best business and marketing minds. Along the way, I've created a successful publishing business all from home from my two car garage. Now my challenge is to build the world's largest free resource for on-line, downloadable, MP3 audio business interviews. I knew I needed a site that contained strategies, solutions and inside angles to help you live better, to save and make more money, to stay healthier and to get more out of life. I've learned a lot in the last five years and today I'm going to show you the skills you need to survive.

Robert: Hello, it's Robert.

Michael: Hey, Robert. Mike Senoff here.

Robert: Hey, what's up Mike?

Michael: How are ya?

Robert: I'm good, man.

Michael: Long time no talk.

Robert: Right, man. A long time.

Michael: We go back and forth over the years a little bit. I hear from you, or you'll

hear from me. And I got your thank-you email, and you know I love it when

I get emails like this. And you said something like, you got your first

million-dollar client, and you wanted to thank me, because it couldn't have

been possible without some of the stuff I provide and some of the

interviews.

So, why don't you tell me, what have some of these interviews meant for you? And then I want to get into where you are, what you've been doing for the last 10 years ... Talk about your climb to the first million dollar client, and we'll share that with the listeners and paint a picture of what Robert's been doing all these years, and what makes you so good at it.

Would that be alright?

Robert: No problem at all.

Michael: First off, when did your journey for, I guess, personal growth in business

begin? Can you remember how you first found out about my site and talk

about what that experience is like?

Robert: No problem. I guess my very first business -- I was 22 and I graduated

with a paralegal degree, couldn't find a job. I saw an ad in the back of a small business opportunity magazine. There was an ad in the back that

said, "Start your own child support collection franchise."

So I figured, "Ok, I've got a paralegal degree. Maybe it will correlate. So I took my tax refund. It was \$600. I got trained and licensed in that. A month after I joined that franchise, I branched out on my own, because what I found out was, they were paying me \$75 commission for everybody I got to come in the door, and they were charging \$400 for maybe a modification or \$600 for another service. No matter what I charged, they would only send me \$75 and then they were late sending me that.

So, I thought, well, whatever they're doing there, where I'm sending this paperwork, you know, I know how to use a law library, I am a paralegal. Let me figure out how to do what they were doing. And so, a month later, I started my own child support collection business.

You know, and I'm like, okay, I need to learn about advertising. I need to learn about marketing. So I would go to the library and read these magazines. Low and behold! There's an ad in the magazine by a guy named Jay Abraham. So I read it, and then I scroll down to see how much he's charging. He wanted one hundred people to pay him \$9000 to be mentored by him. And I'm like, Wow! This guy is looking you in the face and ripping you off!

I told Jay this story too. That was my first introduction to him. So what I started doing then was — this was the internet — I started searching for him, trying to see if I could find some free stuff. I mean, this guy's charging \$9000 — I mean, he must be pretty good, so … I started trying to find free stuff I could get. There were different things you could get: newsletters, I got all of his reports, couple tapes — this was cassette tapes, they were still making cassette tapes. So I got all of this stuff free.

Then, I ended up coming across your site that was using Jay Abrahams' material, I believe. So anyway, when I was searching for him, I came across your site. And so that kind of led me to you. And then I saw all the other stuff ... And I'm like "okay, you can learn about telemarketing, cold calling, sales, joint ventures" ... You're like, you cover every aspect of business and that was a problem, I think, most business owners have

when they first start out ... Is, we don't know what we don't know. We get into a, like a lane or tunnel vision, and we don't understand there's other aspects of business that you need to know. And that's what I liked, again about your site, was it wasn't just marketing. It wasn't just managing. It wasn't just out-sourcing. It wasn't just one particular thing, which isn't bad, but you need a lot of other things. Then you weren't charging for it?? I'm like, this guy is crazy! You could listen to this stuff, get your world-class education, from experts who are on the front lines. Who knows what it takes, who knows what they're doing, and it was all free. At that time, you were sending out CDs ... I don't even know if you're still doing that or not. You could get an audio CD.

Michael: Ya, I was sending out a free CD. It started at 21 hours. My best interviews,

then it went to forty. Then 61 hours. Did you ever get one of those?

Robert: Ya. I used to listen to it in my car.

Michael: That's right. I had a CD with all the MP3s packed on it. Let me ask you

this. How did it go with the collections for back child support? With that

franchise?

Robert: What happened with that was, I actually did pretty well out of the gate,

because of the child support system in Illinois was terrible. So it didn't take a lot to be successful in that business here. There was a billion dollars owed in child support, and that's how I made the transition to doing PR, is because I did my own publicity for the child support business. I remember the headline of my very first press release, I wrote it was "One billion owed in unpaid child support in the state of Illinois," and I sent it to all three of our local TV stations. I got two of them to come out and do a story on me. Then I put two and two together, whenever I got this free publicity in the media, the phone would ring. So in my mind, okay, that was free advertising. Then I got the stats for all the other states. California was five billion. New York, ten billion. The only thing I did was change the headline,

and the rest of the story was the same. So that's how I got picked up in all

these other different places.

Michael: Hey, have you seen the new recent H & R Block national advertising?

Robert: Ya, about the money people leave ...

Michael: Ya, about how people leave a billion dollars in uncollected taxes?

Robert: Ya, and the thing about that is, H & R Block, as big a company as they

are, they either have a PR department or they have a PR firm that they're working with. That money that they're spending in advertising, they could

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do the same thing and get on all the major talk shows. They can be on all the major news media, be interviewed, because that's a news-worthy story. And I have yet to see them do that ... the editorial route. I see the commercials all the time. But me, with my PR cap, thinking why don't they just get on CNN or some of these talk shows and tell people how to save money or get more of that money back? Because there isn't a media outlet around that won't pick up on that story.

Michael:

What could you make with the franchise if you collected, say, \$10,000 in back child support for a mother who has children? And how much would you get to keep of that?

Robert:

The standard rate was 30%, just like a typical collection agency. I'll tell you a neat story of how I put all of this to... because remember the child support franchise, they didn't teach marketing at all. They taught you a little bit about the child support, the problem, and the opportunity. So what I did was, I learned this from Dan Kennedy, I kind of reverse-engineered it. I was like, okay, who's my best or my ideal client? It's doing to be a single mother, you know. Out of 450 cases, I had one guy, where he wanted to hire me to go after the ex-wife for child support, so 99% of the time, it's a single woman. So I bought a mailing list of single women between 21 and 38, with at least one child, and made between \$25,000 and I think \$50,000 a year. And I just kind of hand-drew the perfect prospect because what happens is, if their income was too low, they qualify for public assistance. And so, they would automatically take over and have to pay. If they had a lot of money, they just hired an attorney, the divorce attorney or they hired a collections attorney to do it for them. So I found a nice little sweet spot combining that with -- from the direct mail principles, of building a mailing list -- and then I would do post card mailings. I did telemarketing. And of course PR, because I was in newspapers and magazines.

Michael: What was that income level – the magic sweet spot?

Robert: Between like \$25,000 to \$40,000 a year. I only charged a \$25 application

fee. Then, it depended on what they needed done. Some of them, you know, you had to do a modification. The court order was out-dated. Many had the garnishment of the court order, they just had nobody to collect it.

So that's kind of how that went.

Michael: How did the direct mail campaign go, when you mailed out to that list?

How much mail were you mailing out to that list?

Robert: That is so funny, because I look back. I guess I would have had to have

been 23, maybe 24 years old, and I would go to a store here in the

Chicago area, called Media Play. And I guess the nearest thing to them that you guys would recognize would be like Best Buy, and they had in their book section, postcards that were already in a book; you could just tear them out. So I found postcards that had children on them, and I would rip them out, and on the back I would hand-write, "Are you owed child support? Give us a call." So I would hand-write forty, fifty of those a night until my hands got tired, and I'd mail them off. It wasn't sophisticated at all. I didn't know anything about their printers. That you can get postcards. Now you've got Vista Print. Now there are a lot of things you can do, but this is what I did, they were already pre-printed, I just had to hand-write on the back my message. And that's what I did.

And if I mailed out twenty postcards, I'd probably get four or five responses. I remember a lady at the post office called me, because you know when you mail the postcards, they're going through the post office. A lady pushed the card to the side, and said she needed help with child support. She wrote my number down, and then put the postcard back through the system.

Michael:

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Well, I tell you, the way you did it would work just as well today. Hand-written, homesy, personal postcard like that, that is the exact way to go. A handwritten message, which is so rare today.

Robert:

I had a client say this to me, too. A lot of times, especially like if you're young starting out, there is a combination of ignorance and guts. You don't know any better.

Michael:

Tell me how that business looked with the combination of the direct mail and the postcards, and the fees you were charging and PR, and I want to separate what you really liked about the PR part of it. How did that business grow? And how long did you do it for, and what happened?

Robert:

Okay, it ended up actually maybe three years, and what happened was the State of Illinois centralized the child support system. They made it better, they upgraded the system. That really hurt people like me, because that's kind of how we thrived, when there was such chaos. But no, they put money behind it, they centralized it, they approved their collections, so there was less people needing people like me. And I didn't see that coming. I'm not going to act like, "Oh, I saw the writing on the wall."

But what happened with me was, I started doing my PR and I would have people on the side saying, "Ya, we saw you on the news, or we read about you..." And so I would freelance – for lack of a better word – I'd write a press release here, write an article, send an email, and they'd give me \$200 or a couple hundred dollars to do it. So I was kind of freelancing on the PR side, and I just liked the idea of -- it's fun.

If you've never been on television, it's fun to have a camera crew come out. It's fun to go to the studio. It's fun to have a reporter call you, and you do a story, then they send a photographer over to you. I'm in a very exciting and fun industry. You know, unless there's some kind of crisis — which is the whole other side of PR — but for what I do, it is fun. So I enjoyed it, and like I said at the time, they were changing the child support laws and systems, and so then I started doing a little more freelancing. I still didn't have a full-fledged PR firm yet. So I just started doing more of the PR stuff, and that's kind of how I got into what I'm doing now.

Michael:

So, when did you make the more serious jump, where you said, "This business with the collection and child support is going down, I need to kind of get serious about what I'm going to do, and when was it that you finally decided to put all your energies into PR, public relations?

Robert:

The State of Illinois had everything in place. They were hitting on all cylinders. So business was harder and harder to come by. I would do newspaper advertising, where you paid to be in there. It wouldn't work. I'd do more type of paid advertising with results diminishing more and more. So, I decided, okay, I'll do more on the PR side. And back then, you could email the heck out of people, and it wasn't spam, so I sent out thousands of emails. I sat at my computer and just emailed information on, "If you need help with publicity ..." And I would get a client here and there. Then I went back to postcards, and fell away from that for a while.

And then I'm thinking, "Well, if it worked for the child support, it'll work for this business." So I went back to postcards. I got introduced to joint ventures, and that's actually how I went from just barely making a living to six figures, was because of joint ventures, and I learned all about joint ventures, and Jay Abraham's book. I'd never heard of the concept before.

Michael: Tell me about your first joint venture deal.

Robert: It was with a company in New Jersey ...

Michael: How'd you get the company? How were y'all introduced?

Robert:

They sold PR products, like they'll sell you a book on writing press releases; they'll sell you CDs of media outlets, but they won't actually do the PR for you. So when I approached them, "Well, okay, you're selling the actual product to do it yourself. Well, we all know most of these people buy stuff and put it on the shelf. I actually write press releases. I actually contact the media.

So he saw that there was synergy and he had a list of just under 85,000 subscribers. So, in one of his newsletters, we talked about marketing, and then plug his product. And then he said, "Well, for those of you who want a professional to do it ..." and then he called me "Rick Smith" instead of Robert in the email to all these people. He didn't even get my name right, but anyway he sent the email out!

I got bombarded with calls. We did \$30,000 that first month. Another twenty the following month. All of that was because of the joint venture endorsement – you know, him saying, "Here's an expert that can do the PR for you. You're obviously interested in PR because you bought my book and my CD and tapes. But most people still aren't going to feel comfortable, and they want to pay somebody to do it."

And that catapulted me to where I was able to do that full-time. And I haven't worked for anybody. Haven't had a job ... I've been doing this full-time, taking care of my wife, raising four kids, full-time ever since.

Michael: One joint venture started it all.

Robert: One joint venture.

Michael: What was y'all's agreement with the money?

Robert: Fifty-fifty.

Michael: So whatever physical work you did in designing PR, he would get half of

that.

Robert: He got half, and I was happy to pay it. The time and the money that was

spent, it would have taken me to reach and let 85,000 people know who I am, versus him already having that relationship, and they already knowing him, then having the credibility and trust – well-worth it. And I've done probably close to a hundred joint ventures over the last ten years.

Michael: Similar stuff like that?

Robert: Ya, similar, but they varied as far as who gets what. They aren't all fifty-

fifty. Some are a little lower. One guy well, well, well, well, well, well-known – he got close to sixty. But to be in that world of playing around on that level ...

Michael: You're doing physical work with individual clients. How were you able to

scale that? Were you doing everything yourself, when you had maybe twenty, thirty, forty people wanting your services? How did you handle the

growth of that?

Robert: Good question. And I had to learn the hard way. Because in something that's as intensive as PR, I thought I could handle twenty, thirty clients, no

problem. And so I had to learn that the hard way. And what hurt me was, I never took a PR course, I never worked at a PR firm, I didn't take Public Relations in college. Remember, I had a paralegal degree. I studied publicity, because I read about it in Kennedy's book, and then I mastered

it kind of self-taught.

But the operation side, I didn't know anything about that. So I had to learn the hard way – a lot of angry calls, a lot of refund requests, a lot of all that, until I figured out, "Okay, I need to get help with some of this." So again, that's when the outsourcing, that's when the hiring, that's when all these other things come into play, that you have to learn to do. But I didn't do

that right away. I didn't even think to do that.

Michael: Were you winging it when these first people called you, or did you have a

standard fee that you would charge for a press release? What were some of the services and some of the packages you were selling, and how much

did you get for them back then?

Robert: My average price back then was \$500 ... and I probably gave people

\$5000 worth of work. I didn't know how to price my services. I was happy to have somebody pay me \$500. And so I would get them on radio, magazines, TV, whatever I could get for them. The beauty of the industry I'm in is, nobody goes on Oprah, nobody goes in the San Diego Tribune, and not tell anybody. That's one of the beauties of what I do, is they always brag, and now you have social media, so they were going to tell their friends, their colleagues, their bowling buddies, and Little League

parents ...

"Hey, I'm going to be on the evening news. Hey, read the Tribune tomorrow, I'm going to be in the paper." "How'd that happen, Mike? Who did that for you?" So I got a lot of word-of-mouth that way, but as far as the pricing, it was low, where I didn't know what to price it. The joint venture I did, we charged \$600. Of course, \$300 of that had to go to the company

who endorsed me, so I made \$300 for each client that I signed up. I really made money in volume, because we signed up so many. And you just learn, and grow.

Michael: So what would they get for \$600? You'll write them a press release ...

Robert: Write the press release, depending on where they lived. All of the media in their area, whatever industry they're in, you know, every industry has trade journals and newsletters, and industry publications, so we targeted them as well. Then we'd do some of the national. And the national thing was so crazy, because most people don't know that if you want to be on the national talk-show, Dr. Phil, Oprah when she had her show, 20/20, Steve Harvey show, Good Morning America, all you have to do is just go to their website and there's a link that says, "Be on the Show." And you can click, and you can see 40 or 50 topics that they're looking for guests right now. I've probably gotten over two dozen clients on major talk shows just using that strategy.

The first time I got a call from Oprah – I've gotten two calls from her, well her producers, not her – because I went to her site, clicked "Be on the Show," saw something that fit my business, my expertise, filled out the form online, within an hour the producer's calling me.

Tell us the story ... think back, maybe in the early days from that first joint venture ... Can you remember any one client that sticks out in your mind, that paid for your services, and then you got some pretty interesting and dramatic results for them?

There was an accounting firm on the east coast and it was like taking candy from a baby, because we just piggy-backed off ... It was around tax season. I want to really stress, one of the easiest ways to get PR is what we call piggy-backing – just tie in, or piggy-back what's already going on in the news. You don't always have to sell the news media all on your story of what it is you do. Just piggy-back off of something that they are already covering. Another way that I phrase that is, to "go where the cameras are." So if you know the media is going to be at a certain event, or going to be somewhere, then you can show up.

But I'll give you an example, too. I had a client just this year, this is fresh ... He's a gold expert, and CNN was doing a New Years resolution story, but it was a no-brainer. We knew they were doing the story. The best selling author in this space, and so we just piggy-backed on what we knew they were already going to be covering.

Michael:

Robert:

Michael:

That's a good idea. Alright, so you did this joint venture ... You said you've done a hundred joint ventures like this. Can you share maybe another story of the joint venture, that just overwhelmed you, where you just couldn't believe the amount of response?

Robert:

I did a joint venture within a corporation, company, entity, whatever you want to call it. Basically they just incorporated your business, and the reason I got to them, was what I learned from Jay Abraham. And the way he teaches joint venture is, whatever business you're in, all you have to do is, just figure out what somebody needs before they do business with you, while they're doing business with you. And then, where do they go, what do they buy, after they've already bought from you?

Another way of saying that was, if I'm in PR ... Okay, what does someone have to do before they do business with me? A) they need a business. A soccer mom isn't gong to hire me as her publicist, so they need a business. Okay, if you're going to have a business, what do you need to do? If it's other than your name, you have to register that. You can do that on a local level, a county level, or you can incorporate. So, I'm like, okay ... let me get a list of incorporation services. I got a list of the counties around here where I live. I got a list of attorneys who incorporate, who does corporate law. So I went to those people. This is Kristin Costello, reporting for Michael Senoff's http://www.HardToFindSeminars.com.

There is an incorporation company in Nevada that I ended up going into JV with, because again, they're incorporating new businesses. I do PR for businesses, and then we did a promotion, and that was another one. What surprised me there was, I made a \$1500 sale in six minutes. An email went out, this company -- again, all of this works because of the endorsement and the credibility that the host has – and so, if they say okay, they've got their trust with their client-base, then the sky's the limit. So that to me was the main thing ... He took care of his clients, and when he said, Okay, you know you guys, you can use publicity. Here's what it is. Here's the guy that can help you ... I mean the orders, just like instantly.

Michael:

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When you approached him – for any listener who's got this great idea, they like what you're saying, they're saying, "Hey, I can do this with my product or service ..." Take the listener through from the time you approached this company that provided these incorporation services ... What did you say to them? Did you call them up? Did you send an email?

Did you mail a letter? How did you get the account and how did you negotiate the deal, and what was the split? And did you sign a contract?

Robert:

This particular deal was email. And remember, this was way before the spam – everybody was looking forward to getting their email, so this was done via email, and I found him ... I kind of cheated. I'm starting to learn that in business, it's okay to stack the deck in your favor.

And this guy was a protégé of Jay Abraham, so he was already familiar with what joint ventures were. So, that helps too. If you're talking about joint ventures, and you're talking to someone who's clueless, who's never heard of the word, who's never had an idea, then there's a much more uphill battle. But if you're talking to someone who's familiar with joint ventures, that's a whole different level.

So this guy was familiar with joint ventures. So a lot of the education and the hand-holding I didn't have to do, because he already knew about joint ventures. So I approached him. He saw these – there again, was an email, he saw the synergy, like "okay, this is great." We talked on the phone, I think, once or twice. Next thing you know, he's putting me in this email newsletter, blasting it out. But I've sent joint venture requests via fake UPS letters, fake Fed-Ex letters, and I can explain what a fake UPS or Fed-Ex letter is, but anyway... I would send them out that way, I'd send them out through regular mail. I didn't do very many calls to get a joint venture. I always let a letter or a fax or you know like I said, a fake UPS letter go before me.

Michael:

It's real simple. You just do a deal. "I'll do this for you, if you do this for me." That's basically all it is.

Robert:

Ya, and you want some type of credibility ... the more influencial a person is that you're approaching, or a company, then you're going to find that they get approached for those type of deals a little more often than others. But if it's on the local level, if it's not a Tony Robbins type level, then you can call or send a letter. "Hey, let's do a deal. I'll do this ... " I was going after Chet Holmes, and Jay Conrad Levinson, but to do deals in your own backyard, you don't need really any of that.

I would send a letter with an article, so they knew I was credible. And that's one of the things, too. If you guys want to get PR, I don't care if it's just one article... ONE article that you can put in the letter, or include with the letter that you're going to send to people, or you're going to call them, send them a link ... Like I sent you the link, too, when I was on CNBC ... the doors that that opens. The skepticism, the fear, the rejection that

comes down simply because they feel, Okay, this guy must be pretty good, if he's in <u>Fortune</u> ... if he's on CNBC. You know, the <u>L. A. Times</u> wrote about him, or whatever it is ... So I'm a big believer in ... even if it's on the small, local level, get a couple articles written about you, and then when you approach someone, put that in there with it.

Michael:

Ya, that social proof helps. And I have to thank YOU. Because I was just thinking back: you really were the guy who got me hooked up and to some of these great interviews, some of the bigger names. And that made me realize – the bigger the player out there that I'm interviewing, the better for me, because they've got a lot of credibility. They've got a lot of recognition, and I get to piggy-back on all that. And when I collectively have a collection of interviews with big players, that just elevates the perceived value of my site. So THANK YOU for that! I think you maybe set me up with Jay Conrad Levinson.

Robert: And before you called, I had counted ten people that I've set you up with,

but you can send me a check.

Michael: Maybe I'm paying you back right now. How 'bout that.

Robert: Ha ha...

Michael: No, I appreciate that. That was great, because I didn't have the confidence

to go to these people. You already had an in, and you were already

servicing them as clients. And your job is to get them good interviews and

good publicity. So it worked out well for both of us.

Robert: Ya, and I had enough respect for your interview, your website, or your

interview space, because Jay Abraham's time, he was I think at the time \$5000 an hour ... Levinson, Les Brown, Bill Bartmann, Vic Conen, Joe Vitalli, Laura Langmer, I can go down the line. So, when they hired me, it was like, okay, I need something that's going to be the highest and best use of my time. Does he get traffic to his site? And what type of people go to his site? And what type of people listen to him? So I couldn't do the WARK in Arkansas ... I couldn't do the small, no-listener type interviews.

They had to be something where it really benefited them.

Your site did that. It was just all hard-core business, and so, again, you were one of the go-to people that I went to, and just about every single one that I pitched to you, did your show, or did your interview. Because they recognized the value. You know, I saw it early on, but you stood out. You're a little different than everybody else doing the pod-cast. There's no way these guys are going to do those small pod-casts.

Michael:

Well that's great! Now it's much easier for me to get the kind of interviews I want. It's probably always easier when I have someone endorse me like you, sharing my site with some of my clients. So that's the easiest way. Then I'm kind of re-energized in doing more interviews.

I got burned out for a couple of years, but now what I'm doing is, I'm bringing in reporters or interviewers to interview under the http://www.HardToFindSeminars.com. I just talked to a guy yesterday who's on-board. He's ready to go and interview, and I've got a health correspondent, Kristin Costello, she's got a radio show, and she does incredible interviews with top-selling publishers on health and wellness-related topics, which, I don't know if you've heard any of those, you maybe hear her saying, "This is Kristin Costello, reporting for Michael Senoff's http://www.HardToFindSeminars.com, so I'm starting to branch out and use other interviewers to bring the content to this space, because there are only so many hours I can do it.

Robert:

Right, or you can do the Alex Mandossian model, and have the guest interview himself. I was part of his faculty when I did my interview on PR. There was one technical guy, in the course, if something goes wrong, but you call in, you have your notes, you have your questions, and he records you. There's no interviewer there. He's really hands-off!

Michael:

That's interesting. So his concept was he has people call in and do the interview themselves? Does he ask for the rights for the interview? Or is it just so you can produce your own interview?

Robert:

It's jointly owned. Still does it to this day, I believe. Where, it's just like joint ownership. If you record it, you can do what you want to with it. He records it, because it's content for his subscribers. And they prepped me before. It was like, "Okay, just have your outline of what you're going to cover. You know, no one's going to interview you. You call in, there's a technical guy that's going to record it, but you know he's just there in case something goes wrong." Totally hands-off.

Michael:

Ya, but it's more a monologue. You don't have that back and forth and that ping-pong and that tennis game going like there is with an interview. It's just a different ballgame.

Robert:

It is. But my thing too is confidence gained. If I told you right now, Michael, how to make a million dollars a month right now, would you care if somebody interviewed me or if I did it monologue?

Michael: No, you're right. I wouldn't care.

Robert:

And the thing, you know, some people would rather listen and some people would rather read a book. Some people like the interview style Q & A. That's just his business motto ... we're all professionals. We're very good at what we do. We just went in there, nailed it, recorded it, and then went on about our business. But see that forced me to really give great content because it was a little different. And that's why I just asked you this question... If something's going to be life-changing to you, if you could get Jennifer Lopez' home phone number, would you care if she wrote it on a napkin or if she put it in your phone? You got her number. Who cares how you got it!

Michael:

Okay, tell me about another joint venture. How did you get hooked in with Conrad Levinson? Were you able to do a joint venture with him? Did he endorse you? Did Abraham endorse you?

Robert:

And they all kind of linked together. You'll find these guys have been friends and partners and buddies, you know, for a long, long time. And so once you get in with one, you know, kind of like you deliver the domino effect, so that happened with ... I think the first well-known heavy hitter was Chet Holmes. And I got introduced to him when he and Jay Abraham were doing the PEQ. I got all the free PEQ stuff you could get. Tapes, teleseminars, I mean that was a \$15,000 seminar.

Michael:

You're listening to an interview on Michael Senoff's http://www.HardToFindSeminars.com

Do you still have all the videos and tapes at home?

Robert:

You know what, up until my wife made me clean out my office -- and I hate myself – I go back and try to find stuff and go, "Oh, we did that spring cleaning and I just got rid of all of that."

Michael:

I just had a lady who called me from one of my direct mail letters that I sent out probably eight years ago, a Chinese lady in California. And I bought her whole collection of PEQ-1 CDs, the videos, the cassette tapes, the transcripts, and then a bunch of other of Jay's stuff. And it was all there. The covers and the tape binders were kind of beat up, but I picked all that stuff up for \$125. If I did an email out to my list, I knew one person would still want the old stuff, and I sold it for about \$1200.

Robert:

Did you ever do an interview with Sandford J. Berris? He wrote Ninety-Seven Marketing Secrets?

Michael: I did not.

Robert: I thought maybe he was one of the ones. But he was at the library, and

they had a used book sale, and somebody had dumped a whole bunch of Jay Abraham stuff there. And he got it for \$5.00. People don't know what

they're sitting on.

Michael: Well, I'll tell you, the Abraham stuff, the market for the pre-owned material

is really down. I mean, there's not much stuff on eBay, and if it is, it's selling very inexpensively. Plus Abraham is selling this digital library on a hard drive, and all that shit's been pirated. You can pick all that stuff up for

free on these torrant sites.

Robert: Ya, I remember getting those promotions. You can get the USB and the

encyclopedia, and all that stuff on the little thing.

Michael: Alright, look. Chet Holmes, he's a smart guy. And he hires you to do PR.

So he has high-expectations. So what were his expectations? What did you charge the guy? And what kind of results did you bring? What did you

do to deliver?

Robert: Okay. It took me two years. I wanted to take this picture, like I just picked

up the phone and nailed this guy. It took two years of me staying in his face, and if you're familiar with him anyways, he called that the "Dream 100" where you just pick who you want to do business with, and you just

become relentless in targeting them.

Michael: How did you stay in his face?

Robert: I would send a letter. I'd send a fax. I'd send an email, like every other

month. A letter. A fax. An email, every other month. I just stayed in his face. And then finally, he was doing a seminar with Jay Levinson, "The Gorilla Meets Karate Master," for \$3000 per person. I called him at the right time. And he says, 'You know what? You've been in my face. I'm going to see what you can do. I'll pay your \$1000 a month to get some PR for my seminar. So we did that. It was in the Bay area. He paid me \$1000

a month. I picked up my last check when I got there to the event.

Michael: So you made \$3000 from him?

Robert: Ya, to promote this seminar.

Michael: So what was the first thing you did to promote it?

Robert: I had to get the information for the event, what it's about, the who, what,

when, and where, and then I kind of used his background, you know, successful business ... He was homeless for two years, so I put that story

in there. And then we got him on the radio, the <u>San Francisco Examiner</u>, the <u>Chronicle</u>, couple of other media. I only targeted the Bay area, because I didn't have a lot of time. And the thing with PR is, you have to pay attention to lead times, and deadlines. So, because the event was three months away, there was no way I was going to get in <u>Entrepreneur</u>, <u>Fast Start Company</u>, <u>Inc.</u> success, because they work four to six months out. We didn't have that kind of time, so I knew I couldn't go after the hard-core publications like that.

Michael:

Do you think he understood that, and did y'all discuss what the expectations were? With PR, I think a lot of people have this perception – there's going to be no guarantee. You're going to do the best you can ... It's a monthly retainer. Isn't that the standard charging method for a PR firm? You pay a monthly retainer usually. What do you tell people when they say, "Well, what am I getting for my \$1000 a month?"

Robert:

Okay, well, in his case, he actually owned a PR firm, like a decade before. So, he kind of came into it with a whole different mindset, because he had a PR firm and an ad agency. So he was kind of different.

But to answer that question for all the other people ... Ya, that is a tough hurdle to get over, because at the end of the day, if you don't deliver, all they see is they paid you this money, and they didn't get any stories out of it. But there's long-term benefits. You're taking someone, who the media doesn't know at all ... never heard of ... unless you're Tony Robbins or somebody ... establishing credibility, getting them to know who you are, getting them to want to do a story on you.

And I've had some cases ... I don't bat a thousand. I've had cases where nothing has ever, ever worked. I don't rely so much on the name of the person, unless it is a well-known name and everybody wants to talk to that person. It really comes down to the angle or the hook of the story. So that's why I like the piggy-backing tie-in type deals. That's why I like going to these websites or the equivalent.

You know how earlier I said, any talk shows, just go to the site, and click on "Be on the Show." The equivalent for that for print media is an editorial calendar. So in advance, you pick any magazine you want to be in, call the advertising department or go online and click on the advertising button and get a media kit, and you're going to see an editorial calendar. And that shows you every article, every story they're working on for the entire year. Now you just tie your business into what they're going to cover. So you know Forbes is doing an issue in June on sales training, and you're in sales training, then you ride that wave.

Michael: Do they publish these editorial calendars for this specific reason? For the

PR people so they can come at them with stories related to what they're

doing?

Robert: No, they publish it for the advertising. Like, let's say for example, Oprah

Magazine is doing a plastic surgery issue for June, they want the

advertisers to call plastic surgeons and say, 'Hey, we're doing a special issue on plastic surgery. You've got to be in our magazine. That's all advertising-related. PR people just put a different spin on it, by "Okay, you're going to highlight plastic surgery, then we know there are going to be articles in there, but that's not for us. That's for the advertising team to

..."

Michael: You could use that intelligence to your advantage.

Robert: Ya. That's how I leveraged being able to almost guarantee – I can't

guarantee, but the way I do PR, I can virtually guarantee you're going to get stories. I use the Las Vegas model where the house always wins, but you know, the house doesn't always win. But they win most of the time, so I stack the deck in my favor when it comes to PR, and I just gave you two strategies right there ... the editorial calendar and the piggy-backing off the national news. Then also just going to the website of these news stations to where, if you're looking for something, all I have to do is say, "Hey I have this expert in what you're looking for." Now, it's a beauty contest. Either you're going to interview him, or someone like him. But if

you don't have anyone else to interview, I win by default.

Michael: That's beautiful. Go back to the Chet Holmes story. So what were you

able to get for him? It was a seminar, three months away, you were able

to get some radio media for him.

Robert: Ya, radio. He did some of the local newspapers. He was happy, because

he understood he didn't have a whole lot of time. He didn't give me six months. I didn't have a whole year to plan out his PR strategy. He did the radio stuff, he got the write-ups and the articles. That was cool. I go out there to the event, wanted to pick up my check, but then just to be there to finally meet him face-to-face. So then we're in the bathroom, getting ready to go back to the session, and he says, "You know what? I'm covering PR

in the second half. You got anything you want to say?"

And I'm like, "Ya, sure." That was my very first time ever on stage, unplanned, unscripted, he asked me in the bathroom. "Like cool!" We went out there. The very first time I ever spoke on PR was at an event and then

that's when I knew speaking is another strategy people should use to grow their business.

Michael: So were you nervous as hell?

Robert:

I didn't know enough to be nervous. It was just like, "Oh, ya, I've got some stuff." I didn't have enough time to think. I think -- had he told me before I flew out there -- nerves would have had time to set in. But when he said, "Okay, you're going on-stage in five minutes," I didn't have time. I didn't have to wing it, because I knew the stuff. You know what I mean? It's like, "If I'd said, 'Ok, Mike, I need you to come to the Dan Kennedy conference. I'm going to fly you in, in two hours, you have to go on stage and talk about direct marketing, you don't have to wing it. You know that stuff! I could wake you up from a coma, and you can give people ... PR was in me at that point. So I just told people, "Here's how to get in the Associated Press, and tell 200 million people about your business for free. Here are twenty-one ways to get publicity." I just ran off all the stuff that I knew. And then, when I got off stage, the people come up, "Oh we want to work with you ..." And that's when I knew, okay, speaking is another way of marketing.

Here's the three things I put ... the best ways to sell ... the easiest way to sell. PR is one, because it comes with an implied endorsement, or implied credibility from the media outlet. If you're in Entrepreneur Magazine, you're on Oprah, we automatically assume you're the best or you're good, because you are in that media outlet, so PR is great.

Joint ventures are great, because it's an endorsement from somebody else who has the recognition, the trust, the credibility with their audience.

The other thing is speaking, because now you're seen as an expert and you're teaching people how to do things. Now they see you as the expert. Now they want to work with you.

And so the largest deals are closed, and as we get into the million-dollar client, he heard me speak. And so, everybody else, even with postcards, even with emails, even with telemarketing, there's this process you have to go through to build trust and rapport and credibility. We all have to go through that process. But one of these three methods that I mentioned, you kind of leap-frog over that.

Michael:

So what happened after you speaking at that event? Did you have some immediate results as far as client work?

Robert: Ya, I signed up a couple – they were Inc. 500 companies that were there,

that pretty much hired me on the spot. Meaning, okay, as soon as we get back to the office, we're going to work with you. That led to me proactively looking to speak. And I've spoken for Jay, I've spoken for Harv Eker? I've spoken for Tony Robbins, I've spoken for Les Brown. I've spoken for ... you name the person, I've been on their stage. Because now I understand

that that's a proactive way to grow your business.

Michael: And you're speaking all on your subject, PR?

Robert: PR.

Michael: Did you have a product to sell

Robert: No, I am not working with any outside clients currently and I have nothing

to sell. The listener can do this all on his own from this interview.

Michael: That's the end of Part One. Please continue to the second part of the

Robert Public Relations interview.